**HELPFUL TIPS FOR ADULT GROUPS**

Prepare your group for a visit to the Rock & Roll Hall of Fame by sharing these helpful tips.

- All group members must remain on the motorcoach or bus upon arrival. Only the group leader should enter the Museum to complete the check-in process at the group road case on Plaza Level. For a quick and smooth check-in process, please present your confirmation, order number, total group count, and breakdown by category (i.e., # of adults, students, seniors). A Guests Services Representative will greet the group either on the bus, outside if weather permits, or in the Plaza Lobby.
- The Museum is a non-smoking facility.
- Photography is allowed. No flash photography.
- All backpacks, large bags and luggage should remain on the motorcoach/bus.
- Visitors should place all cell phones on vibrate.
- Visitors should not chew gum while touring the Museum.
- The Café serves light meals and refreshments for your convenience.
- Visitors are expected to conduct themselves in an appropriate manner while touring the Museum.
- Certain exhibits contain mature themes. Please inquire with Guests Services for information on exhibit content.
- All Museum regulations as well as local laws and ordinances are enforced.
- The Museum staff is trained to assist with medical emergencies. Please contact a staff member if the need arises.
- The Museum is in compliance with all ADA regulations. Should you have any member in your group requiring special accommodations, please let us know.
- Please inform us of any special needs prior to your visit (i.e., physically or mentally challenged, foreign language, etc.).

If you have any questions or concerns with the above information, please call the Group Sales Department at (216) 515-1228. Please share this information with all group members prior to your arrival and bring this document to the Museum to review with the group before touring.